



As Canada's leading full-service Out-of-Home advertising company, OUTFRONT has strong coverage across the country. OUTFRONT leads the industry with data driven intelligent campaign solutions for our clients. We are passionate about what we do and provide turn-key service from start to finish.

We are seeking a **Senior Digital Operations Technician**

OUTFRONT's growth has been aggressive and consistent. We are always adding more Digital Billboards to our inventory and broadening our offerings, including Mobile and Programmatic. We are also the only Out-of-Home company in the country that owns and operates their own printer press and employs their own install crews, resulting in a truly vertically integrated client experience. The industry as a whole has experienced a steady increase in demand and is one of the leading traditional medias today, which makes this an especially exciting time to join OUTFRONT!

In this role, YOU will be responsible for:

- Be the last mile technical resource; create tickets, and escalate to appropriate resources as needed.
- Communicate with employees and team members to resolve infrastructure problems or issues of any complexity.
- Assist stakeholders to use and access our applications and resources.
- Monitor automated alerts, investigate system-generated warnings, take suitable actions, and dispatch service as appropriate.
- Ensure all digital assets are maintaining high availability.
- Keep company's knowledgebase, records and project artifacts up to date.
- Asset and vendor management, procurement.
- Perform routine and scheduled maintenance tasks, including occasional after-hours activities and travel.
- Be proactive in taking ownership of troubleshooting problems and bringing issues to resolution.
- When identified, take ownership of special projects. Depending on the project scope, ownership may include any or all stages of the project life-cycle: analysis, planning, development, testing, documentation, implementation, and knowledge-sharing.
- Performs other related duties as assigned.

YOU possess:

- Post secondary education in Computer Science or a related field or an equivalent combination of education, training and experience. Industry certifications a plus.
- A minimum of 5 years of direct work experience in IT and Service Desk supporting internal and external stakeholders.
- Strong knowledge of OptoTech, NovaStar and WatchFire displays/controllers/video processors is an asset.
- Strong knowledge of Ayuda Splash, Omnivex and Broadsign CMS systems.
- Strong knowledge of Cradlepoint, Meraki, Ubiquiti, Juniper, Open-Mesh, routers, switches and access points.
- Strong knowledge of Windows Server and IoT / Embedded operation systems
- Strong knowledge of computer, server hardware, battery backup, and power distribution unit.
- Effective planning, prioritization, organization, multi-tasking and time management skills to meet deadlines and changing priorities.
- Maintain technical skills current with Outfront's supported technologies and perform certifications and training as needed.
- Strong oral & written business communication skills, good interpersonal skills and the ability to develop & maintain healthy working relationships.
- Energetic, self-motivated, detail and process-oriented.
- Proven team player who is both flexible and adaptable.

WE offer an attractive total compensation package, commensurate with experience

Candidates are invited to submit their resume to Human Resources
by e-mail at: jobs@outfrontmedia.ca

We will contact only candidates under consideration.

'OUTFRONT Media Canada LP is an equal opportunity employer and is committed to providing an inclusive, barrier-free recruitment and selection process and work environment. If you are contacted for a job opportunity, please advise Human Resources if you require an accommodation to participate in our recruitment process, we will work with you to meet your needs.'