

## EMPLOYMENT OPPORTUNITY

Digital Operations Support Technician, Toronto

We are currently seeking an enthusiastic, energetic and driven team player to join our IT Team as **DIGITAL OPERATIONS SUPPORT TECHNICIAN** in TORONTO

In this role, **YOUR major responsibilities will be to:**

1. Providing technical infrastructure support for the Digital technology stack including system/network monitoring and support in a 24x7 environment.
2. Remotely monitor and manage with tools such as ConnectWise Automate, Nagios and NetCloud.
3. Perform Windows 10 IoT image creation and deployments with tools including but not limited to WSUS, DISM and WindowsPE.
4. Racking and stacking of servers and networking equipment at branch locations.
5. Provide onsite hardware, software diagnostics and repairs when remote tools are not an option.
6. Evaluate technology trends and project requirements.
7. Identify opportunities for improved efficiency and recommend solutions.
8. Build tasks to automate repetitive tasks.
9. Resolve support tickets for customers and internal departments.
10. Troubleshoot minor to critical support issues.
11. View event logs on critical systems; propose and implement fixes to address ongoing issues.

## **YOU possess**

- Degree or diploma in Computer Engineering (or a related field), or an equivalent combination of education, training and experience.
- Effective attention to detail and a high degree of accuracy.
- Effective listening skills and the ability to interpret customer needs.
- Effective planning, prioritization, multi-tasking, organizational, time management skills to meet deadlines. Energetic, self-motivated and results-oriented.
- Proven team player who is resourceful, nimble, and flexible.
- Related traffic and/or inventory management experience is an asset.
- Strong communication (both written and verbal) skills with ability to interact professionally and effectively.

Candidates should submit their resume to Human Resources by e-mail at: [jobs@outfrontmedia.ca](mailto:jobs@outfrontmedia.ca) by Tuesday, August 27<sup>th</sup>, 2019.

*'OUTFRONT Media Canada LP is an equal opportunity employer and is committed to providing an inclusive, barrier-free recruitment and selection process and work environment. If you are contacted for a job opportunity, please advise Human Resources if you require an accommodation to participate in our recruitment process, we will work with you to meet your needs.'*