



Canada's leading full-service OOH advertising company, with more than 12,000 static and digital displays in over 60 markets across Canada, including the 10 largest markets in the country.

We are currently seeking an enthusiastic and driven team player to join our Information Technology team in Toronto as an *IT SPECIALIST (LEVEL II)*

In this role, YOU will be responsible for

1. Monitor the ticket support queue, create tickets, and escalate to other resources.
2. Communicate with employees and team members to resolve infrastructure problems or issues.
3. Assist stakeholders to use and access our applications and resources.
4. Monitor automated alerts, investigate system generated warnings, take suitable actions, and dispatch service tickets as appropriate.
5. Ensure backup processes and adequate infrastructure are maintained and successfully executed.
6. Keep company's knowledgebase and other records up to date.
7. Asset and vendor management, procurement.
8. Perform routine and scheduled maintenance tasks, including occasional after-hours activities.
9. Take ownership of issues, troubleshoot problems and bring to resolution.
10. When identified, take ownership of special projects. Depending on the project scope, ownership may include any or all stages of the project life-cycle: analysis, planning, development, testing, documentation, implementation, and knowledge-sharing.
11. Health & Safety.
12. Maintains related knowledge and technical skills current.
13. Performs other related duties as assigned.

YOU possess

- Post secondary education in Computer Science or a related field or an equivalent combination of education, training and experience. Industry certifications a plus.
- A minimum of 3 years of direct work experience in IT and Service Desk supporting Internal and External stakeholders
- Knowledge of Windows server and desktop operating systems.
- Knowledge of VMWare, HA and DR.
- Knowledge of computer and server hardware, RAID, phone, networking, routing, firewall, Access Point equipment, support desk software.
- Effective planning, prioritization, organization, multi-tasking and time management skills to meet deadlines and changing priorities
- Maintain technical skills current with Outfront's supported technologies and perform certifications and training as needed
- Strong oral & written business communication skills, good interpersonal skills and the ability to develop & maintain healthy working relationships
- Energetic, self-motivated, detail and process-oriented
- Proven team player who is both flexible and adaptable

Candidates are invited to submit their resume to Human Resources
by fax at (416) 255-5714 or by e-mail at: jobs@outfrontmedia.ca by Tuesday, February 11th, 2020.

We thank all candidates for their interest, however, only those under consideration will be contacted.

'OUTFRONT Media Canada LP is an equal opportunity employer and is committed to providing an inclusive, barrier-free recruitment and selection process and work environment. If you are contacted for a job opportunity, please advise Human Resources if you require an accommodation to participate in our recruitment process, we will work with you to meet your needs.'