



Canada's leading full-service OOH advertising company, with more than 9,000 static and digital displays in over 60 markets across Canada, including the 10 largest markets in the country.

## **We are currently seeking an enthusiastic and driven team player to join our OTS team in Toronto as a *Senior Digital Operations Technician***

### ***In this role, YOU will be responsible for***

- Be the last mile technical resource; create tickets, and escalate to appropriate resources as needed.
- Communicate with employees and team members to resolve infrastructure problems or issues of any complexity.
- Assist stakeholders to use and access our applications and resources.
- Monitor automated alerts, investigate system-generated warnings, take suitable actions, and dispatch service as appropriate.
- Ensure all digital assets are maintaining high availability.
- Keep company's knowledgebase, records and project artifacts up to date.
- Asset and vendor management, procurement.
- Perform routine and scheduled maintenance tasks, including occasional after-hours activities and travel.
- Be proactive in taking ownership of troubleshooting problems and bringing issues to resolution.
- When identified, take ownership of special projects. Depending on the project scope, ownership may include any or all stages of the project life-cycle: analysis, planning, development, testing, documentation, implementation, and knowledge-sharing.
- Performs other related duties as assigned.

### ***YOU possess***

- Post secondary education in Computer Science or a related field or an equivalent combination of education, training and experience. Industry certifications a plus.
- A minimum of 5 years of direct work experience in IT and Service Desk supporting internal and external stakeholders.
- Strong knowledge of OptoTech, NovaStar and WatchFire displays/controllers/video processors is an asset.
- Strong knowledge of Ayuda Splash, Omnivex and Broadsign CMS systems.
- Strong knowledge of Cradlepoint, Meraki, Ubiquiti, Juniper, Open-Mesh, routers, switches and access points.
- Strong knowledge of Windows Server and IoT / Embedded operation systems
- Strong knowledge of computer, server hardware, battery backup, and power distribution unit.
- Effective planning, prioritization, organization, multi-tasking and time management skills to meet deadlines and changing priorities.
- Maintain technical skills current with Outfront's supported technologies and perform certifications and training as needed.
- Strong oral & written business communication skills, good interpersonal skills and the ability to develop & maintain healthy working relationships.
- Energetic, self-motivated, detail and process-oriented.
- Proven team player who is both flexible and adaptable.

Candidates are invited to submit their resume to Human Resources  
by fax at (416) 255-5714 or by e-mail at: [jobs@outfrontmedia.ca](mailto:jobs@outfrontmedia.ca)

We thank all candidates for their interest, however, only those under consideration will be contacted.

*'OUTFRONT Media Canada LP is an equal opportunity employer and is committed to providing an inclusive, barrier-free recruitment and selection process and work environment. If you are contacted for a job opportunity, please advise Human Resources if you require an accommodation to participate in our recruitment process, we will work with you to meet your needs.'*